

Cancellation Policy

Monthly SEO Cancellation

[The Marketing Shop.com](http://TheMarketingShop.com) strives to keep our clients very satisfied and to provide services that exceed expectations. Sometimes, however, clients may find it necessary to host their website elsewhere and/or cancel their Monthly SEO Services altogether. The following Guidelines apply in the event you wish to cancel your Monthly SEO Services.

- Client must sign this form and fax it back to 972-335-9929.
- Cancellation must be made prior to the 15th day of the month.
- No refunds will be provided for services rendered.
- No prorates will be made.
- If you change your mind and decide to continue your Monthly SEO after you have cancelled, there will be a \$99 reconnect fee.
- Hosting Fees of \$99 per month will resume the month following the termination of your SEO Plan.
- You may access your website from your Hosting Control Panel.
- Once the 30 day cancellation notice period is over, The Marketing Shop will no longer be responsible for making changes to your site at your request.
- Changes requested during the 30 day cancellation notice period that are beyond your monthly SEO points will incur additional fees.
- Your website can be erased if not retrieved by you 30 days after your initial 30 day Cancellation Period expires.
- The Lead Engine will no longer track leads coming to your website.
- The Marketing Shop.com is not liable for any website malfunctions.
- The Marketing Shop.com reserves the right to cancel the client's Monthly SEO Agreement at any time with 30 days notice.

Hosting Cancellation

- Client must sign this form and fax it back to 972-335-9929.
- No refunds will be provided for services rendered.
- No prorates will be made.
- The Marketing Shop.com is not liable for any website malfunctions.

Cancellation Form

If you wish to cancel your Services, please fill out the form below. Please note that you must sign a new agreement and pay a \$99 re-connection fee if you change your mind after terminating your Monthly SEO Agreement.

Client Name: _____

Client ID: _____

Company Name: _____

Website URL: _____

The Marketing Shop.com

Phone: _____

Email Address: _____

I have read the Cancellation Policy above (Initial) _____

Reason for Cancellation: _____

Is there anything we can do to make you stay with us? _____

SIGNED

Authorized Signature

Printed Name

Date

We appreciate your business and wish you all the best for the future!